



COMMUNITY SERVICES PROGRAM INFORMATION	
<b>Course Code &amp; Title</b>	CHC32015: Certificate III in Community Services (incorporating CHC22015: Certificate II in Community Services and HLT23215: Certificate II in Health Support Services)
<b>Registered Training Organisation</b>	Connect 'n' Grow (RTO Code: 40518)
<b>IT Platform</b>	The CNG Hub
<b>Third Party Arrangements</b>	These qualifications are delivered by way of partnership agreement with the nominated secondary school ('Partner School'). The Partner School is authorised to deliver training under the auspices of Connect 'n' Grow. For further information in relation to the qualifications please contact Connect 'n' Grow directly.
<b>Venue</b>	Assessment and training will be conducted at the school's Health Training Centre.
<b>Mode of Delivery</b>	Blended delivery - Face-to-face using an online platform
<b>Course Length</b>	2 Years
<b>Prerequisites</b>	HLT23215 Certificate II in Health Support Services and CHC22015 Certificate II in Community Services.
<b>Reason to Study?</b>	Health Training is linked to the largest growth industry in Australia. The dual qualification reflects the role of workers who provide support for the effective functioning of health and community services.
<b>Learning Experiences</b>	This qualification has been designed to include projects that prepare students for a range of tasks they perform when they enter into a health and/or community services career, including; health checks, health promotion, health administration and entry pathway for workers who provide the first point of contact and assist individuals in meeting their needs.
<b>Certificate of Education Points</b>	Upon successful completion students are eligible for Certificate of Education credits applicable to your State.
<b>Fee Information</b>	Connect 'n' Grow does not charge students directly for course fees. The Partner School is invoiced a fee for participating students. Fees & Charges are available on our website or by contacting Connect 'n' Grow.
<b>Learning &amp; Assessment</b>	The program can be delivered in a weekly or block mode through class-based tasks, with practical activities and practical assessment. A range of teaching/learning strategies will be used to deliver the competencies. These include: <ul style="list-style-type: none"> <li>• Multiple choice, true/false and short answer questions (online)</li> <li>• Practical activities and scenarios</li> <li>• Workplace Learning Log</li> </ul>

	<ul style="list-style-type: none"><li>● Portfolio of workplace documents</li></ul>
<b>Equipment and Resources</b>	A full list of required resources is outlined in the Program Checklist and is to be provided by the Partner School. Students will need to have access to a computer, including relevant software, internet and printer access. There are no other equipment requirements of the students.

## UNITS OF COMPETENCY & PROGRAM STRUCTURE

### HLT23215 Certificate II in Health Support Services CHC22015 Certificate II in Community Services

Module	Year 1	
<b>Cert II Module 1</b>	HLTWHS001	Participate in workplace health and safety
	HLTINF001	Comply with infection prevention and control policies and procedures
<b>Cert II Module 2</b>	CHCDIV001	Work with diverse people
	BSBCUS201	Deliver a service to customers
	BSBFLM312	Contribute to team effectiveness
	HLTAID003	Provide first Aid
<b>Cert II Module 3</b>	CHCCOM005	Communicate and work in health or community services
	BSBWOR202	Organise and complete daily work activities
	CHCCOM001	Provide first point of contact
	FSKOCM07	Interact effectively with others at work
<b>EXIT POINT</b> Upon obtaining competency of the Units in Module 1- 3 a student completes the qualification of <b>CHC22015 Certificate II in Community Services</b>		
<b>Cert II Module 4</b>	BSBADM101	Use business equipment and resources
	BSBINM201	Process and maintain workplace information
	BSBWOR204	Use business technology
	BSBWOR203	Work effectively with others
<b>EXIT POINT</b> Upon obtaining competency of the Units in Module 1- 4 a student completes the qualification of <b>HLT23215 Certificate II in Health Support Services</b>		
<b>CHC32015 Certificate III in Community Services</b>		
Module	Year 2	
<b>Cert III Module 1 (Option 1)</b>	CHCDIV002	Promote Aboriginal and/or Torres Strait Islander Cultural safety

<b>Cert III Module 1 (Option 2)</b>	CHCCDE003	Work within a community development framework
	CHCCDE004	Implement participation and engagement strategies
	HLTAID001	Provide cardiopulmonary resuscitation
<b>Cert III Module 2</b>	CHCCCS015	Provide individualised support
	CHCCCS010	Maintain a High Standard of Service
	BSBWOR301	Organise personal work priorities and development
<b>Cert III Module 3</b>	CHCCCS016	Respond to clients needs
	HLTWHS002	Follow safe work practices for direct client care
	HLTWHS006	Manage personal work stressors in the work environment
	FSKLRG06	Participate in work placement

Contact Details	
<b>Enquiries:</b>	Connect 'n' Grow Head Office
<b>Phone:</b>	1300 283 662

## Pathways

# HEALTH AND COMMUNITY SERVICE PATHWAY MODEL

Students will need to complete School Based VET and other authority and/or non-authority subjects to fulfil entry requirements in to a tertiary degree

